



**GTP iCommerce Pty Ltd**  
[www.gtp-icommerce.com](http://www.gtp-icommerce.com)  
ABN: 32 091 204 214

**GTP iCommerce Direct Debit – Customer Service Agreement**  
**Level 1 South 174 Hampden Road Nedlands 6009**

**Phone: 08 6389 0758**  
**Fax: 08 9444 6119**

**Our commitment to you**

**Drawing arrangements:**

We will advise you, in writing, the details of the **GTP iCommerce** repayment Plan drawing arrangements (amount-frequency-commencement date) at least 7 calendar days prior to the first drawing.

Where the due date falls on a non-business day, we will draw the amount on the next business day.

We will not change the amount or frequency of drawing arrangements without your prior approval.

We reserve the right to cancel the **GTP iCommerce** Direct Debit service drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution & to arrange with you an alternative payment method.

We will keep all information pertaining to your nominated account at your Financial Institution, private & confidential.

**Your rights:**

You may terminate the **GTP iCommerce** Direct debit service drawing arrangements at any time by giving written notice to us. Such notice should be received by us at least 10 business days prior to the due date.

You may stop payment of a drawing under the **GTP iCommerce** Direct debit service by giving written notice to us. Such notice should be received by us at least 10 days prior to the due date.

You may request change to the drawing amount and/or frequency of **GTP iCommerce** Direct Debit Service drawings by contacting us and advising your requirements no less than 10 business days prior to the due date.

Where you consider that a drawing has been initiated incorrectly (outside **GTP iCommerce Direct Debit** arrangements) you should take the matter up directly with us.

**Your commitment to us**

**Your responsibilities:**

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account, is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account if the account nominated by you to receive the **GTP iCommerce** Repayment Plan drawings is transferred or closed.

It is your responsibility to arrange with us a suitable alternative payment method if the **GTP iCommerce** Repayment Plan drawing arrangements are cancelled either by yourselves or the nominated Financial Institution.

**GTP iCommerce Pty Ltd - Results Focused Internet Marketing - Guaranteed to Perform**

Level 1, 174 Hampden Road, Nedlands Western Australia 6009 • PO Box 1577 Subiaco, Western Australia, 6008

Ph: 1300 856 533 • (08) 6389 0758 • Fax: (08) 9444 6119 • [support@gtp.com.au](mailto:support@gtp.com.au) • [www.gtp-icommerce.com](http://www.gtp-icommerce.com)

**DIRECT DEBIT REQUEST**

I/we request that moneys due in terms of the repayment arrangements covered by this document be drawn by **GTP iCommerce** Pty Ltd (User ID **362631** ) under this Direct Debiting system from my/our account conducted with

Account details are:

FI Name ..... FI Branch Name .....

BSB..... Account No.....

Account Name.....

I/we acknowledge that this Direct Debiting arrangement is governed by the terms of the Direct Debits Service Agreement received from you.

Signature(s).....Date.....

Signature(s).....Date.....

Are two signatures necessary for a joint or business account?