

# BUSINESS COMPLETE PLANS

A complete voice and data plan with great value included for calls and text, plus unlimited<sup>4</sup> VoiceMail within Australia and a massive mobile data allowance. You can also share it with Business Mobile Broadband. Plus, stay connected with **Unlimited** Mobile Access within Australia<sup>9</sup> to:

facebook twitter foursquare Linked in. eBay myspace

Business Complete Plan	\$79	\$59	\$49
Included Mobile Internet Data to use in Australia <sup>6</sup>	<b>3GB</b>	<b>2GB</b>	<b>1.5GB</b>
Included Cap Value to use in Australia <sup>2</sup>	\$900	\$750	\$550
<b>Unlimited</b> VoiceMail Deposit and Retrieval within Australia <sup>4</sup>	✓	✓	✓
<b>Unlimited</b> voice calls to GSM mobiles on the same account number within Australia <sup>5</sup>	<b>Unlimited<sup>5</sup></b>	<b>Unlimited<sup>5</sup></b>	<b>Unlimited<sup>5</sup></b>
<b>Unlimited</b> Standard National SMS <sup>3</sup> to Australian GSM mobiles (excludes Pivotel)	✓	✓	N/A
Minimum Total Cost over 12/24 months <sup>1</sup>	\$948 / \$1,896	\$708 / \$1,416	\$588 / \$1,176
<b>Optional Business Mobile Broadband<sup>^</sup></b>	1GB (\$19.95 per month)	1GB (\$19.95 per month)	1GB (\$19.95 per month)



### Business customers now receive ~24-month Handset Warranty Protection

when they sign up to a new eligible 24-month Business Complete rate plan.

Ask us about Smart Mobile Insurance starting from \$13.99 per month<sup>9</sup>.



**Secured your most valuable business data?** Optus Smart Safe™ is a storage area for all your important business files. Back-up your business documents, messages, contacts, calendar and photos to the one location and access them anywhere, any time on the web.

**All business mobile plans include 500MB storage\*.** Ask in-store for further details.

'yes'  
OPTUS

BUSINESS

**Terms & Conditions: Business Complete** available in month-to-month, 12 or 24-month term. **1. Early Cancellation fees apply.** **2. Included Cap Value:** can be used in Australia on standard national; SMS & MMS, voice and video calls to Australian Fixed lines and Australian GSM mobiles (exclude Pivotel), national diversions, calls to 13/1300 and 1800 numbers. Exclude all other calls and message types. If you exceed your plan's Included Value in any one billing period, standard rates of your plan will apply. **3. Unlimited standard national SMS offer:** only applies to standard national personal and business SMS to Australian GSM mobiles (exclude Pivotel), within Australia. It excludes International SMS, Premium SMS, and Instant Messaging (IM). **4. Unlimited VoiceMail offer:** applies to VoiceMail deposits and retrievals within Australia. Diversion charges may still apply. **5. Unlimited Voice Calls to GSM Mobiles on Same Account number:** Applies to standard national voice calls, made within Australia, to other Optus GSM Mobile services on the same customer account number. **6. Mobile Internet Data Value:** can be used within Australia to access services on Optus Zoo, browsing the Internet from your mobile. Included data value does not include premium services such as international roaming. If you elect to take an eligible Business Mobile Broadband (BMB) service on selected Business BMB plan, the plan's included mobile data value can be shared. Excess usage charges of \$0.10 per MB or part thereof. Data usage will be counted in kilobytes, where 1024KB = 1MB and includes both uploads and downloads. Any unused data allowance cannot be rolled over. **\*Unlimited Mobile Internet Data Value on the \$129 Business Timeless:** Can be used, within Australia, to access services on Optus Zoo and iZoo and browsing the Internet from your mobile ONLY. Unlimited Mobile Internet Data cannot be shared with the Business BMB service or be used as mobile for tethering (using your mobile as a modem). **7. Unlimited BlackBerry® POP3 Email & Browsing through the BlackBerry® Browser:** Traffic through the BlackBerry® Browser and BlackBerry® Internet Browser, within Australia, only and specifically excludes use of the Optus Zoo Browser and International Roaming. Customers must have a BlackBerry® or BlackBerry® Connect handset to access this service. The BlackBerry® and RIM families of related marks, images and symbols are the exclusive properties of and trademarks or registered trademarks of Research In Motion Limited used by permission. **8. Unlimited mobile access within Australia to Facebook®, Twitter, LinkedIn, Myspace, eBay & Foursquare:** Only available within Australia only and requires compatible handset. Use of these services is separate and does not count towards your included "Mobile Internet Data". Excludes links to external websites, social media, SMS or other alert services set up by you. Cannot be used with your Business Mobile Broadband device. Unreasonable use is excluded. **Facebook:** is a registered trademark of Facebook, Inc. **Myspace Mobile:** Requires an existing Myspace account. **Twitter®** and the Twitter logo are trademarks of Twitter Inc. **eBay** and the eBay logo are trademarks of eBay Inc. All rights reserved. **LinkedIn** and the LinkedIn logo are registered trademarks of LinkedIn Corporation in the U.S. and/or other countries. All rights reserved. **Foursquare** and the Foursquare logo are registered trademarks of Foursquare Labs, Inc. All rights reserved. The call and data features available to you will vary depending on the handset you use. **9. Smart Mobile Insurance:** Is issued by Optus Insurance services Pty Ltd ABN 12 005 711 928. Ask Optus for a PDS to see if Optus Mobile Insurance is right for you. Additional charges are payable if a claim is made for the first 3 months of insurance cover and for second and subsequent claims in any 12-month period, excess amounts apply for repair and replacement. Excess amounts are higher for selected smartPhones including Apple iPhones. SmartPhones, e.g. Apple iPhones can only be insured on the Smart Insurance plan. For further details see [optus.com.au/insurance](http://optus.com.au/insurance) **\*Optus Smart Safe™:** Optus Smart Safe™ is available for Optus Mobile Customers. Mobile back-up functionality not available for all Optus smartphones (including iPhones) please visit [optussmartsafe.optus.com.au/compatibility](http://optussmartsafe.optus.com.au/compatibility) for full list of compatible Optus smartphones. Data will not count towards your monthly data allocation where your installation and/or use is through the Optus Prepaid or Post-Paid Mobile Network. Use of Optus Smart Safe™ will count towards your monthly data allocation where your installation and/or use is through the Optus Fixed Broadband (ADSL or Cable) Network. 500MB FREE Plan for Optus Smart Safe™ maybe be withdrawn at anytime. **^Business Mobile Broadband:** Coverage is available throughout the Optus Open Network in 3G dual band areas, subject to network availability. Not available for sale in NT. See [optus.com.au/bmbcoverage](http://optus.com.au/bmbcoverage) for details. Data usage will be counted in kilobytes, where 1024kb = 1MB and includes both uploads and downloads. If you exceed your plan's included monthly data allowance, additional excess usage will be charged at 10¢ per MB or part thereof. Cancellation fees apply. Many factors affect speeds such as your distance from the mobile tower, the capacity and load of the mobile tower, which bearer you are currently using (GSM, 3G/HSPA), your hardware and software, the source of your download, and general internet traffic. If you have an existing Optus SMB Mobile Service, you may qualify for a \$5 monthly plan discount. To be eligible for this benefit, you must have an Optus SMB Mobile Service and connect to an eligible Business Mobile Broadband plan on the same account and bill. If any eligible service is cancelled and removed, the monthly discount will be removed and you will lose any future benefits. Your plan will be charged at the standard pricing. **Coverage:** 3G services available throughout the Optus Open Network™ with compatible 3G dual band handset, subject to network availability. Outside these areas, only GSM/GPRS services available (excludes video call or content streaming). See [optus.com.au/coverage](http://optus.com.au/coverage) for details. **24-month manufacturers warranty:** is made up of (i) the Manufacturer's Handset Warranty supplied by the manufacturer of your handset, on the terms set out in the documentation that you received when you purchased your handset; and (ii) the Optus Extended Handset Warranty supplied by Optus to eligible customers, which automatically extends your Manufacturer's Handset Warranty (if less than 24 months) to 24 months, on the same terms. **Optus Extended Handset Warranty:** You are eligible if on or after 14 November 2010, you (i) purchase a new handset (with a Manufacturer's Handset Warranty of less than 24 months) from Optus; and (ii) are a consumer or small or medium business customer who connects to an Optus postpaid mobile plan for 24 months (except small or medium business customers who purchase the new handset using technology funds or equipment credits available under their Optus postpaid mobile plan). You must be connected to an Optus postpaid mobile plan to remain eligible. Not available on Satellite and Prepaid handsets. **24-Month Handset Warranty:** Manufacturers' standard warranties typically exclude the right to repair for faults caused by misuse (such as physical damage or liquid ingress) but this will vary depending on your handset and manufacturer. The same exclusions apply to the Optus Extended Handset Warranty. The 24-Month Handset Warranty only covers repair to your handset. (not to handset batteries or accessories). See [optus.com.au/standardagreements](http://optus.com.au/standardagreements) or ask in store for further details. The benefits given by the 24-Month Handset Warranty are in addition to your other rights and remedies as a consumer under Australian Law. **General:** only available for new or eligible existing small or medium business customers as defined by Optus who pass the Optus credit assessment and are accepted by Optus. For the first month, you will only pay part of the minimum spend and you will also receive only part of the included value. For technical and commercial reasons not all offers may be available to all customers. **All plans and offers:** Are subject to the Optus Mobile Fair Go™ policy. For details of all your plans' inclusions and exclusions see [optus.com.au/standardagreement](http://optus.com.au/standardagreement) Information correct as at 30 May 2011. SingTel Optus Pty Ltd ABN 90 052 833 208. Full terms & conditions see [optus.com.au/standardagreement](http://optus.com.au/standardagreement).