

POST-PAID AUTOROAM™

USING YOUR POST-PAID MOBILE OVERSEAS

Optus AutoRoam™ lets you stay in touch while you're travelling through some of the most popular overseas destinations.

Post-Paid AutoRoam™ gives you these great benefits:

- Stay in touch with your family and friends even when you are on holidays, day or night.
- There's no need for expensive hotel phones or the inconvenience of public phones.
- Your mobile number doesn't change, which means your contacts can call you without having to remember another number.
- Callers in Australia are only charged for a national call to you while you are overseas.
- Depending on your overseas carrier, you can screen your incoming calls and divert those you don't want to answer to voicemail.#

As an Optus Post-Paid customer, you can:

- SMS 'A' to 321 and VoiceMail will call you back (standard roaming charges apply)~ or
- Access VoiceMail by calling **+61 4 1100 0321** (standard roaming charges apply)
- For general or billing enquiries while overseas, please call Optus Customer Care on **+61 2 8082 5678**. (50¢ per call). Optus Customer Care is open from 8am – 7pm (AEST) Mon to Fri and 9am – 5pm (AEST) on Saturdays.
- And for faults with your mobile phone, you can call **+61 2 8082 2642** for assistance. The Mobile Technical Support Centre is open 24 hours a day, 7 days a week.

For your convenience, all your overseas charges are billed back to your Optus account in Australian dollars.

CONVENIENCE OF DATA ROAMING

While the ability to use your regular data services overseas is convenient, it's good to know how data is charged when roaming. This way you can understand and use your data more confidently. Browsing, downloading or emailing on your mobile outside Australia will incur data roaming charges. Data roaming charges are \$0.02 per KB or \$20.48 per MB. Data roaming usage is not included in a Mobile Internet Pack, monthly plan allowance, Blackberry data packs or any other data packs.

To get the best data rate when roaming, please go to optus.com.au/bridgealliance.

For more info on data roaming, please go to optus.com.au/autoroom

IS AUTOROAM™ ACTIVE ON MY ACCOUNT?

AutoRoam™ is not automatically activated on monthly-billed Mobile Plan accounts. However, you may have been sent an SMS from Optus notifying you that roaming has been enabled on your account.

To activate or deactivate International Roaming simply freecall 1503 from your mobile before you leave Australia.

This service is available 24/7.



#Calls diverted to VoiceMail will be charged the standard charge for diversion. For the purpose of calculating the charge of a call type, the location of the Customer's VoiceMail box used is not the Customer's location when making the call. Incoming number display may not be available in all countries. Incoming number display availability is dependant on the overseas carrier. ~321 SMS will trigger an outbound call from the VoiceMail system to the customer overseas. Customers will be charged standard roaming charges to send the 321 SMS and to receive this call. On average it should take around 5 minutes for the VoiceMail system to call you back, but in some instances it can take up to 30 minutes.

OPTUS AUTOROAM™ ZONES

IS ROAMING AVAILABLE IN THE COUNTRY I AM VISITING?

ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5
Bangladesh	Botswana	Algeria	Anguilla	AeroMobile
Cyprus	Curacao & Bonaire	Austria	Aruba	Afghanistan
Isle of Man	East Timor	Bahrain	Antigua & Barbuda [^]	Albania
Macau	Finland	Brunei	Barbados	Argentina [^]
Norway	Georgia	Costa Rica	Belgium	Armenia
	Ghana	Denmark	Bermuda [^]	Azerbaijan
	Greece	El Salvador [†]	Bolivia [^]	Belarus
	Malaysia	Faroe Islands	Bosnia Herzegovina	Belize [^]
	Oman	Fiji	Brazil	Cameroon
	Pakistan	France	Bulgaria	Chile [^]
	Singapore	Gibraltar	Cambodia	China
	South Africa	Guam & the Northern Marianas	Canada ^{^§}	Croatia
	Taiwan	Hong Kong	Cayman Islands	Czech Republic
	Thailand	Iceland	Colombia [^]	Dominican Republic [^]
	Vietnam	Iran	Cook Islands	Egypt
		Japan [‡]	Germany	Estonia
		Jersey	Grenada	Ethiopia [*]
		Jordan	Guatemala	French Guiana
		Laos	Guernsey	Guinea
		Lebanon	Guyana	India
		Liberia	Haiti	Israel
		Liechtenstein	Hungary	Ivory Coast
		Luxembourg	Indonesia	Kazakhstan
		Mauritania [*]	Iraq	Kenya
		Monaco	Ireland	Kuwait
		Netherlands	Italy	Latvia
		New Caledonia	Jamaica	Lithuania
		New Zealand	Kyrgyzstan	Maldives

[^]Requires a GSM 1900MHz compatible (tri-band) handset. [†]Requires a GSM 850MHz compatible (quad-band) handset. [‡]Requires a WCDMA (3G) compatible handset. [§]Requires a 3G 850/1900 compatible compatible handset for 3G Roaming. ^{*}SMS services not currently available here.

OPTUS AUTOROAM™ ZONES CONTINUED

IS ROAMING AVAILABLE IN THE COUNTRY I AM VISITING?

ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5
		Nigeria	Macedonia	Madagascar
		Puerto Rico [^]	Malawi	Malta
		Seychelles	Maritime	Mexico [^]
		Slovak Republic	Mauritius	Mongolia
		South Korea	Mozambique	Morocco
		Sudan	Namibia	Panama [‡]
		Switzerland	Nepal	Peru [^]
		Tonga	Papa New Guinea	Portugal
		UK	Palestine	Qatar
		Uganda	Paraguay [^]	Reunion Islands
		Uruguay	Philippines	Romania
		USA [§]	Poland	Russia
		US Virgin Island [^]	Samoa	Saudi Arabia
		Vanuatu	San Marino	Serbia & Monenegro
		Yemen	Senegal	Sri Lanka
			Slovenia	Tajikistan
			Solomon Islands	Tanzania
			Spain	Turkey
			St. Lucia	Ukraine
			St. Kitts & Nevis	Uzbekistan
			St. Vincent	Zimbabwe
			Sweden	
			Syria	
			Tahiti	
			Trinidad	
			Tunisia	
			Turks & Caicos	
			United Arab Emirates	
			Vatican City	

[^]Requires a GSM 1900MHz compatible (tri-band) handset. [†]Requires a GSM 850MHz compatible (quad-band) handset. [‡]Requires a WCDMA (3G) compatible handset. [§]Requires a 3G 850/1900 compatible compatible handset for 3G Roaming. *SMS services not currently available here.

OPTUS AUTOROAM™ COSTS

HOW MUCH DOES POST-PAID AUTOROAM™ COST?

Per minute rates	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Voice calls to numbers within the same country* (National Call)	\$0.65	\$1.30	\$1.65	\$1.90	\$2.10
Voice calls to numbers outside the country you are in* (International Call)	\$1.40	\$2.35	\$3.50	\$5.80	\$6.60
To receive voice calls whilst roaming*	\$0.95	\$1.10	\$1.45	\$1.65	\$1.80
Video calls to numbers within the same country* (National Call)	\$1.25	\$2.00	\$2.50	\$3.00	\$3.50
Video calls to numbers outside the country you are in* (International Call)	\$2.75	\$3.30	\$4.75	\$5.95	\$6.75
To receive video calls whilst roaming	\$1.00	\$1.25	\$1.50	\$1.75	2.00
Flagfall (per outgoing voice or video call)	\$0.40				
To send an SMS to an Australian number whilst roaming#^	\$0.55 roaming fee + standard SMS rate				
To send an SMS to a non-Australian number whilst roaming#^	\$0.55 roaming fee + standard International SMS rate				
To receive an SMS whilst roaming	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
To send an MMS to an Australian number whilst roaming#	\$0.55 roaming fee + standard MMS rate + \$0.02 per KB				
To send an MMS to a non-Australian number whilst roaming#	\$0.55 roaming fee + standard International MMS rate + \$0.02 per KB				
To receive an MMS whilst roaming	\$0.02 per KB	\$0.02 per KB	\$0.02 per KB	\$0.02 per KB	\$0.02 per KB
GPRS / 3G Data per KB^	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
To call Optus Customer Care whilst roaming +61 2 8082 5678	\$0.50 per call				

*Rates above are shown per minute and charged with an initial increment of 60 seconds and subsequent increments per 30 seconds. #SMS and MMS Rates are shown per message sent. ^Charged in 10 KB increments or part thereof. All rates listed in \$AUD. 3G Roaming requires compatible mobiles/devices to use GPRS and 3G data. To make and receive video calls, both calling and receiving parties require a 3G mobile and must be located in a 3G coverage area on a network that supports video calling.

BRIDGE ALLIANCE

Optus has partnered with selected networks around the world so we can offer you better rates for international roaming. Select one of our preferred networks and you'll save:

- 20% off the standard zone rates for that country (excludes Flagfall/GPRS/3G data and messaging)
- 25% off standard GPRS/3G data roaming rates for usage on any of the preferred Bridge Alliance Networks.

Zone	Preferred Network
1	CTM, Macau
2	Singtel, Singapore Taiwan Mobile, Taiwan Maxis, Malaysia AIS, Thailand
3	HKCSL, Hong Kong SK Telecom, Korea (South) Orange*, UK T-Mobile*, UK
4	Telkomsel, Indonesia Globe, Philippines
5	Airtel Bharti, India

*These operators are not part of the Bridge Alliance and standard GPRS/3G rates apply.

BRIDGE DATAROAM – YOUR TRAVEL ESSENTIAL

You could save over 80% off your GPRS/3G data roaming usage when you're travelling in Asia! With a choice of two Bridge DataRoam monthly subscription plans, you can enjoy substantial savings with a one-flat data rate while roaming on Bridge Alliance members' networks in Asia.

BRIDGE ALLIANCE DATAROAM NETWORKS

Hong Kong - **CSL** | India - **Airtel Bharti** | Indonesia - **Telkomsel** | Korea - **SK Telecom** | Macau - **CTM** | Malaysia - **Maxis**
Philippines - **Globe** | Singapore - **SingTel** | Taiwan - **Taiwan Mobile** | Thailand - **AIS**

	Bridge DataRoam ^{15'}	Bridge DataRoam ^{40''}
Monthly Subscription	\$40.00	\$80.00
Capped Usage	15 MB	40 MB
Included Value*	\$230.40	\$614.40
Usage for Blackberry Roaming	Yes	Yes
Usage for Mobile Data Roaming (GPRS, 3G, HSDPA)	Yes	Yes
Excess Usage†	\$15.36 per MB or \$0.015 per KB	\$15.36 per MB or \$0.015 per KB

*Includes data roaming traffic usage up to the specified limit on any of the Bridge Operators networks only. Roaming data usage on any other operator networks will be charged at the standard rates specified in the Optus standard agreement. The monthly access fee and the included usage values are pro-rated respective to your billing period. †Excess data roaming usage fee is charged at a discounted roaming rate of \$0.015 per KB (charged in 10 kb increments) or \$15.36 per MB on Bridge Alliance Operator Networks.

To subscribe to the Bridge DataRoam Pack, just call 133 937.

'yes'
OPTUS

A member of  bridge alliance

OPTUS AUTOROAM™ SETUP

HOW TO SELECT A NETWORK

To enjoy special roaming rates, make sure to check that the network that appears on your mobile phone is a preferred network. See the list above for all Optus preferred networks.

To manually select a network on your Optus mobile, access the main menu and follow steps 1 to 5. (This function may not be accessible on some mobiles).

1. Go to Phone or Network Settings
2. Choose Network or Operator selection
3. Choose Manual selection
4. Select the network from the list shown
5. Search for the network

Rrrroaming.



Terms and Conditions: General: Roaming is not available in all countries or in all areas of these countries listed. The countries where roaming is available may vary from time to time and information on where roaming is available can be obtained on Optus website: www.optus.com.au/autoroom. Optus cannot guarantee coverage throughout any particular country where roaming is available. Depending on the network used by each country's mobile digital carrier, roaming may not allow the use of all value added service features including, for example, Video Calling, GPRS, SurePage, SureFax and SMS. Bridge DataRoam15 and Bridge DataRoam40 plans are only available to eligible AutoRoam™ customers as defined by Optus and it is not automatically connected with an Optus service. AutoRoam™ activation is subject to credit assessment and acceptance by Optus and can be terminated without notice. Customers need to arrange connection before going overseas. Also, AutoRoam™ rates are subject to change without notice, due to fluctuations in international currency exchange rates and changes to charges imposed by the overseas network. GST is not applicable on these plans. For technical and commercial reasons, the DataRoam15 and DataRoam40 offer may not be available to all Optus customers. Customers can check the availability of this offer on their service through the Optus Customer Service call centres. AutoRoam™ is not available in conjunction with single bill or e-bill products. The included usage is calculated based on data roaming usages on Bridge Alliance Networks billed whilst the plans are active. Roaming data usage on any other operator networks will be charged at the standard rates specified in the Optus standard agreement. The monthly access fee and the included usage values are pro-rated respective to your billing period. **Bridge DataRoam Plans:** These plans may be added to active mobile services and it is available to eligible Optus customers who have international roaming provisioned on their service. Bridge DataRoam is not available to customers on some billing systems. Please check with customer service to see if you are eligible. It is available only at a service level and not applicable at an account level or an aggregated account level. The plan is available on a pro-rated basis if a customer does not remain active on the plan for the whole billing period. It may take several months for data roaming charges to appear on the bill. In the situation where late data roaming usage records are billed and the plan has been made inactive, standard data roaming rates will apply. Unused Data Roaming usage value does not rollover into the following month. Only postpaid customers are eligible to take up the DataRoam plans. ***Bridge DataRoam¹⁵ - \$40 Plan:** The plan incurs a monthly access charge of \$40 and includes up to \$230.40 of roaming data usage. Included value is based on billed roaming data usage charges on Bridge Alliance networks only. If the \$230.40 of Bridge Alliance network data roaming usage charges is exceeded in any billing period, standard data roaming rates will apply. The minimum monthly access charge will incur even if data usage does not reach 15MB of data usage and it is not included in the minimum spend commitment. ****Bridge DataRoam⁴⁰ - \$80 Plan:** The plan incurs a monthly access charge of \$80 and includes up to \$614.40 of roaming data usage. Included value is based on billed roaming data usage charges on Bridge Alliance networks only. If the \$614.40 of Bridge Alliance network data roaming usage charges is exceeded in any billing period, standard data roaming rates will apply. The minimum monthly access charge will incur even if data usage does not reach 40MB of data usage and it is not included in the minimum spend commitment. For full product information please see www.optus.com.au/standardagreements

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